



Policies and Procedures

PHYSICAL REQUIREMENTS

All adventures will encounter rugged terrain. Guests participating in an adventure will be required to sign a document attesting to their physical and mental ability to participate in this activity.

AGE REQUIREMENTS

Drivers must be at least 18 years old with a valid driver license.

Passengers must be at least 8 years old, weigh a minimum of 80 pounds OR be at least 4 feet 9 inches tall.

ALCOHOL

No alcohol is permitted on your adventure.

WAIVERS

All drivers and passengers must sign a waiver of liability prior to starting the adventure. A legal parent/guardian must be present to sign the waiver for minor passengers.

PERSONAL CONDUCT

No obscene language or unfriendly behavior will be tolerated. Dye Hard Adventure guides reserve the right to refuse service to any persons exhibiting behavior that brings discomfort or danger to other guests or staff members.

REFUNDS

Refunds will be issued if notice is given prior to your scheduled adventure.

5 business days- Full refund. 3 business days- Partial refund.

No refunds will be issued if a guest is asked to leave for inappropriate personal conduct. (ie public intoxication, lewd or aggressive behavior)

WEATHER

Adventure is waiting, rain or shine. If your guide chooses to cancel an adventure due to inclement weather registered guests will receive a full refund.